



## Managed Services: Tech-on-Tap, Gap Coverage, Audit

### Why Milestone?

- World-class network engineering talent
- Largest integrator of high-availability and security devices in the country
- More than 700 clients since inception, a strong percentage of which are in the Fortune 500
- Nationwide client delivery
- Partnered with best-of-breed technology companies
- Recognized by *Inc.* magazine as one of the 5000 fastest growing US companies, 2 years in a row

Milestone Systems, Inc.

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Sales & Engineering offices  
in various locations across the USA

*Delivering High Availability & Network Security for Mission-Critical Network Applications, since 1999*

So that your team can stay focused on your core business, we offer **Milestone Managed Services** -- technical support that helps you address network challenges in a timely and economical manner. They are offered *à la carte* so you can get exactly what you need.

### Tech-on-Tap

Buy a block of Milestone technical support hours that you can use as needed over a 12 month period, without an annual contract, to accommodate your temporary or occasional needs. We can fill holes in your team, be an additional expert on call, and proactively monitor and troubleshoot your networks.

### Gap Coverage

When a staffer is on vacation or temporary leave, you can have a Milestone remote presence -- someone who already knows your network -- instead of hiring an outside temp. With our Gap Coverage, you get an expert engineer dedicated to you for a block of contiguous hours.

### Custom Tech/Security Briefs

Does your staff get bogged down in tech briefs from device manufacturers? Let Milestone relieve this burden by separating the wheat from the chaff for you -- then calling with instructions on the 'must do' notices.

### System Tune Up / Yearly Configuration Audit

Milestone experts can assess and tune up the functionality of your entire fleet of F5 network devices, optimizing and synchronizing them according to industry best practices.

Our Managed Services are part of the Milestone Advantage Services program, designed to help ensure that your networks are secure, fast, and highly available.

